

**Mountain View Chalet ~ CHECK IN/OUT DOCUMENT**  
**160B Tramway, Stateline Nevada 89449 ~ in South Tahoe**  
**Your Guests Self Check In Home Entry Key Code is \_\_\_\_\_ (internet key below)**

**VACATION HOME CONTRACT** must be read by all guest to be aware of House Rules. If you have not received a general copy of the Contract, it is your responsible to request a copy from [Karen@MyTahoeEscape.com](mailto:Karen@MyTahoeEscape.com) Karen 650-274-6508 & Frank 650-642-7991

**THIS IS A NON SMOKING HOME.** Security Deposit will be completely withheld if there is evidence of smoking inside the home. Do not flick your buds. There is a high risk of fire in this are. Remove your buds from outside before departure.

**EMERGENCY Home Warrenty 24/7**

**Contact List** is listed on the Refrigerator.  
Fire Extinguisher is under the main level kitchen sink.  
First Aid is under the main level bedroom closet.

**Check In Time is 4pm and Check Out Time is 10am**

Due to the time it takes to prepare for guests, we'er very strict with arriving & departing times.  
\*IF THE CLEANING CREW IS THERE please do not enter the home if you arrive early.  
\*IF CLEANING CREW IS THERE Late Departure = \$10 every 5mins. reduces security deposit.  
\*If there are no guests arriving or departing on your arriving or departing dates, you will be invites to come early or stay late.

\*DURING YOUR STAY, SCHEDULE A "DEPARTURE WALK THROUGH", TO ENSURE YOU FULL SECURITY DEPOSIT RETURN.

**DRIVING INSTRUCTIONS:**

\*Taking Pioneer Trail at first light after coming down HWY 50 summit, avoids traffic.  
\*Raleys Supermarket is 2 blocks before the Stateline = grocery's and firewood.

- 1) Highway 50 into South Lake Tahoe.
- 2) Driving California across Stateline NV PASS CASINOS on Highway 50,
- 3) Take a RIGHT at the second light onto State Route 207, known as the KINGSBURY GRADE.
- 4) Take Kingsbury all the way up the hill to the top. (If you go downhill, you went to far)
- 5) Turn RIGHT at the top of the hill onto TRAMWAY DRIVE.
- 6) 500 yards up Tramway Drive, on the LEFT side is 160B Tramway.

**PARKING:** There are 2 parking spaces at the bottom of the stair case. The parking across the street anywhere not posted "reserved".

**STAIRCASE:** 160 B Tramway is the left side of the duplex as you walk up the staircase.

Be very careful on the stairs if it has snowed. I have shovels and brooms to clear snow and ice. It's your responsibility to clear stairs of snow. Staircase snow removal t \$15 cash hrlly **Jazen 530-318-0998 or \$20 Eduardo 530-318-8572 ~ CONFIRM RATES**

**LOWER UNIT KEY CODE \_\_\_\_\_** Use your key code by hitting the numbered buttons on the door lock. Hit the top button at night to light numbers for easier viewing at night.

**UPPER MAIN CABIN KEY CODE \_\_\_\_\_** Use your key code by hitting the numbered buttons on the door lock. Hit the top button at night to light numbers for easier viewing at night.

**BEACH TOWEL** are available for your use. simply wash/dry and place them back before departure:

**\$75 unscheduled cleaning fee will reduce your Security Deposit Return.**

\*You must shake any sandy items before you wash or leave for cleaning crew.  
\*Bed Spreads or any other blankets are not allowed at beach. Abuse of these items will effect Security Deposit.  
\*All items are inventoried and security deposits will be adjusted for missing items.  
\*Please make sure you leave towels (and any other items) behind to continue these type of amenities for future visits and not create challenge for your host's security Deposit Return.

**QUIET HOURS:** Quiet hours, between 10:00 PM and 7:00AM must be respected. Any fines received from Law Enforcement due to pet or guest associated with your group will be your responsibility. Misuse of home resulting in Police visit may termination of Rental Agreement and no refund of any payments will be issued.

**WIFI WIRELESS INTERNET:** network is called **NETGEAR49** with a password **gentlerosebud895** (listed on Refrig and TV)

Connects and TV streaming are confirmed by cleaning crew after every guest.  
However if there is a challenge WITH THE INTERNET Call direct: Charter Internet: 1-888-438-2427 charter.com  
Our account phone 650-274-6508 acct #8354150020195523 Let the Charter rep know you are guests at the home.

**DIRECTS FOR RESETTING SERVICE:**

Unplug the modem and router  
Leave Cisco modem unplugged 1minute. THEN plug it back in.  
Once Cisco Modem On Line Light comes back THEN plug in router  
Wait a full minute or for router lights to come on. (green)  
THEN go try to get on line

**HOME ENTERTAINMENT:** Home has Roku Devices. You are able to set source/input to access free streaming Netflix and Amazon Movies when choosing "FREE PRIME". Pandora Commercial Free Music is also available on the Roku. There is a 150+ DVD Collection, Dominos, Poker Chips, Playing Cards, Puzzle, Books, Board Games...

**ALL ROOMS HAVE TVs.** There are "Directions" on removable frames for your convenience. Please do not adjust the settings, plug into outlets, remotes into different rooms.... We have had to trouble shoot with tech support due to guest's device adjustments, which effected security deposits.

**Do not adjust electronics/devices** such as unplugging/relocating extension cords or electronics/lights, Roku, Netflix membership, Amazon Free Movies. Cleaner will not be able to trouble shoot, to ensure set up for next group. Having to call tech support to reset will void security deposit.

**Dish TV Satellite** is available in the Main Living Room. During the winter if reception becomes a challenge, use a broom to sweep snow off the dish. It is located on the side of the middle of the staircase.

**THIS IS A NON SMOKING HOME.** Security Deposit will be completely withheld if there is evidence of smoking inside the home. If you choose to smoke outside, do not flick your buds. There is a high risk of fire in this area.

**PET ARE ALLOWED AT WITH AN EXTRA FEE.** However, your host's security deposit will be completely withheld if there are any complaints of barking from next door neighbors or fur or droppings from cleaning crew. We recommend taking a second walk around the home to ensure there are no pet droppings and bring protection for furniture. Pet are not allowed in the bedrooms.. Unpaid pets at home voids security deposit.

**BEARS:** Last year we saw bears every other week. Do not leave Food or food wrappers in your car or the home doors open while it is vacant due to bears looking for food. Otherwise bears are VERY safe unless they believe you or your pets are threatening their cubs.

**COYOTES:** Although I have not seen any coyote around the house. They are known to be smart and threaten the life of pets. Keep pets close.

**KITCHEN STUFF:** The kitchen has paper goods such as hand towels, ziplock, foil, baggage bags... There is a Crock Pot and Pan Cake Grill. Blender,

**ICE MAKER, DISH WASHER:** Party on with our new refrigerator/ice maker. Dish washing soap is also supplied.

**COFFEE BAR:** Basic Coffee Bar for your convenience are in top and bottom unit. It has tea, pre grounded coffee, powder creamer, splenda, filters.

**SPICE RACK:** The house has a basic spice rack. Also, there have been some cooking items left by previous guests that we left above the oven that are available for your use. We hope it may save a trip to the store and give a "home feel" to your stay.

**BBQ DECK:** The BBQ is gas. Also there is an ice box to chill your drinks in main level closet. \*You must clean BBQ Grill after use to avoid security deposit adjustment for extra cleaning hours or cost to purchase new grill plates.

**SHOWER DISPENSERS:** There are shower dispensers filled with shampoo, conditioner and body wash in all 3 bathroom for your convenience.

**WALL MOUNTER BLOW DRYERS:** In all 3 Bathrooms (leave yours at home :O)

**LAUNDRY UNIT:** King Size Washer and Dryer with new Purewash Laundry Cleaning System allows you to clean your cloths in one large load with no old school laundry soap. PureWash is easier on the fabric and know to clean better than regular cleaners. Purewash manufacture's directions say, "Wash with COLD WATER ONLY". It is a Hotel Standard cleaning system now made for the home!

\*Shake out your beach items before placing them in Laundry Unit. Sand in unit will effect Security Deposit.

**IRONS AND IRONING BOARDS:** A set of irons and ironing boards are in the laundry area and one set in the Queen Bunk Bedroom.

**BEDROOM SET UP** and dressed with linens and extra blankets / pillows in most rooms

**CHOOSE YOUR BEDROOMS:** The upper loft room and queen bunk room are the warmest. The Lower Kitchenette room is the coolest. All rooms have TVs and individual heaters. The In-Law unit has it's own entrance or can be accessed through the lower master bedroom.

### **BEDROOM GUIDELINES:**

\*Please do not lift blinds. They have gotten stuck and had to be replaced.

\*Bedding must not be removed and used outside the home or beach.

\*ONLY pillow case, bed sheets should be brought to the laundry area at check out. - not blanket & pillow/mattress protectors.

**ALARM CLOCK** in each bedroom. most bedrooms should have the instructions in the drawer.

**EXTRA PILLOWS AND BLANKETS** are stored in storage benches or cabinets in every bedroom. All beds are topped with clean top sheets.

**ICE COOLERS AND BEACH CHAIRS** are free to use. Please CLEAN and carefully set back into the position as they were found. We are able to offer these amenities if they are well taken care of by guests. Ice chest in main level hall closet. Beach chairs in storage bench on deck.

**SNOW SAUCERS** are stored in the storage box on the patio deck. The Free Snow Saucer hill is about 3 city blocks up the hill.

**THE FAMOUS RIM TRAIL** is on block down> across Kingbuury Grade at Tramway. Take you camera for some beautiful photos of the lake.

**SKIING:** Keep your skis in the car...drive up Tramway Drive to the Stagecoach express lift, this takes about 3 minutes. The Boulder lodge is even closer...a one minute drive but the locals always prefer Stagecoach Express. You can buy tickets there...the FOX & HOUND bar and grill is just up the road and so is the ski rental place and the convenience store....skis rent starting at \$19/day.

**SHUTTLE STOP:** There is a seasonal **Free Heavenly Shuttle** across the street at the green dumpster. It will take you to and from Heavenly.

**GO Blue Shuttle** stops at that same location year round. It will take you to the casinos and around town. The fee is just a few dollars. For schedule questions call 530.541.7149 or [http://www.tahoetransportation.org/images/banners/bluego/schedules/southshoreservice\\_full.jpg](http://www.tahoetransportation.org/images/banners/bluego/schedules/southshoreservice_full.jpg)

**OUTDOOR SEATING:** When it rains we put the patio set cushions in the PATIO STORAGE BOX. Otherwise they are set up for your comfort.

**QUIET HOURS:** 10pm - 9am. Voices travel. Respect the neighbors and take the party inside. Calls from neighbors will create Early Departure without funds returned. Guests are responsible for all City Fines to due any "related" house guests.

**FIRST AID:** There is a box under the sink in the Main Floor Bed Room Closet with a few first aid items such as Allergy Relief, Tums, Band Aids, Alcohol... Please help yourself to what is needed during your stay and use "at your own risk".

**FIRE EXTINGUISHER:** Under Kitchen Sinks

**POWER OUTAGE:** There is a Night Light/Recharge Flash Light plugged into the main level bedroom and above the lower level kitchenette sink that turns into a LED Flash Light in case of power outage. CALL NV ENERGY number on refrigerator to confirm outage location. Feel free to temporarily bring solar staircase lights into the home and return them once the electrical returns on.

**WHEN EXITING:** Please read Exiting Check Out List below of instructions

**NAME:** \_\_\_\_\_ **DATE OF MOUNTAIN VIEW CHECK OUT:** \_\_\_\_\_

Initial each line of your chosen cleaning option below, as completed on your day of departure.

**Late departure decreases deposit refund \$10 each 5 minutes if cleaning crew is present.**

**"DEPARTURE WALK THROUGH"** SHOULD BE SCHEDULE , TO ENSURE YOU FULL SECURITY DEPOSIT RETURN.

**\*SECURITY DEPOSIT MAY BE FORFEITED** with a lack consideration of cleaning tasks needed to prepare for our next group of guests. Some reasons yet not limited to, damaged items, Broken Glass left unsafe , Vomit, Heavy Cooking Spills, Pet Hair Or Debris, Missing Items,

Due to history of mlsing Items such as blankets & alarm clocks, we monitor inventory after each guest. Please respect your host's \$300 security deposit.

**CLEANING GUIDE LINES** to avoid \$20 cleaning charge per activity.

\_\_\_\_\_ \*Wash and replace BEACH Towel as received, if you have borrowed them.

\_\_\_\_\_ \*Check In Time is 4pm and Check Out Time is 10:am

\_\_\_\_\_ \*Dishes must be cleaned and putting them away. (Left clean in Dish Washer is also great)

\_\_\_\_\_ \*BBQ grill cleaned if you did not do it immediately after grilling - Abused grill can effect deposit due to cleaning time.

\_\_\_\_\_ \*Bring all soiled PRINTED/PATTERNED Sheets - 2 flat, 1 fitted, 4 pillow cases per bed & soiled towels to the washer/dryer

White Pillow and White Mattress Protectors, bedspreads and Blankets REMAIN IN BEDROOMS

\_\_\_\_\_ \*If you did not pay for beach towel service, you must wash and dry Beach Towels. (\$50 to UNSchedule BEACH Towel Service)

\_\_\_\_\_ \*Furniture back In Place

\_\_\_\_\_ \*Any Electronics set up/plugged in as you found them. DO NOT LOG INTO YOUR APP ACCOUNT ON THE HOME TVs

\_\_\_\_\_ \*Bring all garbage to community's bear safe green dumpster up hill on left side of parking lot.-photo at kitchen entry

\_\_\_\_\_ \*All pet hair/debris removed within & AROUND premises. \_Lint Brush in entertainment center.

\_\_\_\_\_ \*DVD placed in Full DVD library as received.

\_\_\_\_\_ \*Remotes back on night stands \_\_\_\_\_Double Queen \_\_\_\_\_Main Level \_\_\_\_\_Master Bedroom \_\_\_\_\_Queen Bunk \_\_\_\_\_Kitchenette \_\_\_\_\_

\_\_\_\_\_ \*Heater On the temperature requested on main floor thermostat.

\_\_\_\_\_ \* Double check under beds and closets for your personal items.

\_\_\_\_\_ \*Tip donations are fully contributed to cleaning crew. Place tips on bed pillow or top of kitchen sink to ensure us, it was not left behind by mistake.